MERALCO ADV/SORY

UNDERSTANDING YOUR MARCH 2020 TO MAY 2020 BILLS*

(For business customers with demand-based billing)**

- *This Meralco Advisory applies to Meralco business customers who have received and will be receiving their new bill/s for March 2020, April 2020 and/or May 2020. These new bills are based on actual meter reading. Meralco business customers who received estimated bills for March 2020, April 2020 and/or May 2020 are advised to disregard these estimated bills.
- **This Meralco Advisory applies only to Meralco business customers with demand-based billing. Meralco business customers who are not on demand-based billing should refer to the Meralco advisories for residential customers.

How do you know if your bill is based on actual meter reading?

Please refer to page 2 of your bill. If ALL the columns "PREV RDG" (previous meter reading), "PRES RDG" (present meter reading), "MULT" (multiplier) and "REGISTERED" on the upper left side contain numbers, then your bills are based on actual meter reading.

Bill without meter reading

General Service B customers

(Small Enterprise with demand of 5kW to 39kW)

General Power customers
(Medium to Large Enterprise with demand
of 40kW and above)

| Metering Information | | | | | | | | |
|----------------------|----------|----------|------|-------|--------|----------|--|--|
| Meter Number | Prev Rdg | Pres Rdg | Mult | Regi | stered | Rate/kWh | | |
| 99ABC01234 | | | | 1774 | kWh | | | |
| 99ABC01234 | | | | 5.922 | kW | | | |
| | | | | | | | | |

| Meter Number Prev Rdg Pres Rdg Mult Registered Rate/kWh | Metering Information | n | | | | | | |
|---|----------------------|----------|----------|------|---------|-------|----------|----|
| 00AD004004 10040 13Mb | | Prev Rdg | Pres Rdg | Mult | Regis | tered | Rate/kWh | |
| 99ABC01234 18040 KWN | 99ABC01234 | | | | 18040 | kWh | | |
| 99ABC01234 3960 rkVAh | 99ABC01234 | | | | 3960 | rkVAh | | |
| 99ABC01234156.520_kW | 99ABC01234 | | | | 156.520 | kW | | |
| ====================================== | ====== | ==== | | === | | === | ==== | := |

Bill with meter reading

| Metering Informatio | n | | | | | |
|---------------------|----------|----------|------|-------|--------|----------|
| Meter Number | Prev Rdg | Pres Rdg | Mult | Regi | stered | Rate/kWh |
| 99ABC01234 | 28352.0 | 28379.0 | 18.0 | 486 | kWh | |
| 99ABC01234 | 0.0 | 0.266 | 18.0 | 4.788 | kW | |
| ====== | ==== | | | | | ===== |

| Metering Information | n | | | | | |
|----------------------|-----------|----------|------|--------|--------|----------|
| Meter Number | Prev Rdg | Pres Rdg | Mult | Regis | stered | Rate/kWh |
| 99ABC01234 | 14388.0 | 14648.0 | 40.0 | 10400 | kWh | |
| 99ABC01234 | 8909.0 | 8953.0 | 40.0 | 1760 | rkVAh | |
| 99ABC01234 | 0.0 | 0.699 | 40.0 | 27.960 | kW | |
| ======= | _ = = = = | | | | | |

To ease your payment burden, the Energy Regulatory Commission (ERC) directed all distribution utilities to provide an installment plan to their customers. Accordingly, Meralco business customers are entitled to this installment plan for bills falling due from March 1 to May 31, 2020.

There will be no disconnection until September 30, 2020.

- 1. For the bill months of March 2020, April 2020 and/or May 2020, the demand reflected in your new bill/s is based on the following:
 - For General Power and General Service B customers with load profile meters, on actual load profile data registered in the meters.
 - For General Power and General Service B customers without load profile meters, on actual kWh consumption registered in the meters.
- 2. To further ease your payment burden, Meralco has suspended the Guaranteed Minimum Billing Demand (GMBD) for bills dated March 16 to June 30, 2020.
- Billed on demand based Billed on actual Billed on actual on actual kWh Contracted demand: demand: consumption: 90 kW Capacity: 100 kW 90 kW 90 kW Actual Actual Demand Billed on demand: demand: based on **GMBD**: 90 kW 90 kW actual kWh GMBD: 70 kW cons.: 90 kW Billed on based on actual kWh actual consumption: demand: Actual Demand demand: demand: based on 50 kW 50 kW actual kWh Case 2 Case 2 Case 2 Case Case Case 1 Billing BEFORE GMBD Billing WITH GMBD Billing WITH GMBD Suspension for customers Suspension for customers Suspension for customers with or without load profile with load profile meters without load profile meters meters Business customers are Business customers are Business customers are billed on demand based billed **on demand based on** billed **based on actual** demand or the GMBD, on actual load profile data actual kWh consumption whichever is higher Example: If demand based on actual Example: Example: kWh consumption (90 kW) Case 1: If actual demand (90 kW) If actual demand (90 kW) is higher than GMBD Demand is is higher than GMBD is higher than GMBD (70 kW), customer will higher than (70 kW), customer will be (70 kW), customer will be be billed on demand **GMBD** billed based on actual billed based on actual based on actual kWh demand (90 kW). demand (90 kW). consumption (90 kW). Example: If demand based on Example: Example: If actual demand (50 kW) If actual demand (50 kW) actual kWh consumption Case 2: is lower than GMBD is lower than GMBD (50 kW) is lower than **Demand** is (70 kW), customer will (70 kW), customer will GMBD (70 kW), customer lower than be billed based on actual be billed based on GMBD will be billed on demand GMBD demand (50 kW). (70 kW). based on actual kWh consumption (50 kW).

- 3. In consideration of the restrictions imposed under applicable Inter-Agency Task Force (IATF) guidelines (as of June 3, 2020), Meralco implemented the following:
 - For industries that: (a) have been allowed 50% to full operational capacity (Category II); (b) have been allowed skeleton workforce to 50% operational capacity (Category III); or (c) have not been allowed to operate (Category IV) as of June 1, 2020, Meralco will be extending the suspension of the GMBD to bills dated July 1 to 31, 2020.
- For industries that have been allowed full operational capacity (Category I) as of June 1, 2020, Meralco will resume the GMBD for bills dated July 1, 2020 onwards.
- 4. In case you have paid any of your estimated bill/s for March 2020, April 2020 and/or May 2020, these payments have been properly accounted for. You can validate the payments you made for March 2020, April 2020 and/or May 2020 bill/s on page 2 of your bill under the line "Applied Credits".

TOTAL ENERGY AMOUNT Applied Credits Amount CWT Deducted from Cancelled Bill FWV Deducted from Cancelled Bill Payment from cancelled charge TOTAL APPLIED CREDITS Total Bill 76,135.22 Amount -398.44 -398.44 -959.06 -20,779.84 -22,137.34

TOTAL CURRENT BILL AMOUNT

However, unpaid balances from previous months will still be reflected as balance from previous billing.

| Account Summary for Account Number 123456789-0 | | | | | | |
|--|----------------------------|-------------|------------|--------------|--|--|
| Balance from Previous Billing | | Current C | harges | Total Amount | | |
| Dala | ice ironi Previous billing | Amount Due | Due Date | Due | | |
| P 14,408.52 | Please pay immediately | P 14,914.08 | 05/30/2020 | P 29,322.60 | | |

- 5. If you consumed 200 kWh or lower based on your February 2020 bill, you are entitled to pay your bills falling due from March 1 to May 31, 2020 in six equal monthly installments. If you consumed 201 kWh or higher based on your February 2020 bill, you are entitled to pay your bills falling due from March 1 to May 31, 2020 in four equal monthly installments. Your first installment is due starting July 15, 2020. You will receive a separate installment bill that is due every 15th of the month.
- 6. In case you have paid your March 2020, April 2020 and/or May 2020 estimated bill/s and you want to avail of the installment plan, Meralco will refund the payments to you at its Business Centers or Payments Office at the Meralco Center upon presentation of your proof of payment, proper identification and authorization. The refunded amount will then be treated as part of your unpaid balance and will be included in your installment plan.
- 7. In case you have an existing contract with a Retail Electricity Supplier (RES), you are advised to further clarify your billing concerns with your RES.

We hope that the above information will help clarify your concerns. If we can be of further assistance, please contact us through any of our touchpoints specified at the bottom of this page or through your Relationship Manager or Biz Partner Manager.

We are committed to resolve your concerns at the soonest possible time.

Thank you.

Meralco Touchpoints:



53,997.88