

UNDERSTANDING YOUR JUNE 2020 BILL*

(For Residential Customers)**

* All bills due from June 1 to 30, 2020 with actual meter reading. This advisory does not apply to residential customers whose May 2020 bill is already based on actual meter reading. In such case, please refer to the Meralco Advisory for May 2020 bills.

** Meralco will issue a separate advisory for commercial and industrial customers.

Your June 2020 bill with actual meter reading already reflects your actual consumption. You will only pay for what you consumed.

1. To ease your payment burden, the Energy Regulatory Commission (ERC) directed all distribution utilities to provide an installment plan to their customers. Accordingly, MERALCO customers are entitled to this installment plan for bills falling due from March 1 to May 31, 2020.
2. There will be no disconnection until September 30, 2020.

How do you know if your June 2020 bill is based on an actual meter reading?

Please refer to page 2 of your bill. If the columns "PREV RDG" (previous meter reading) and "PRES RDG" (present meter reading) on the upper left side contain numbers, then your June 2020 bill is based on actual meter reading.

BRN : 12345678901 CUSTOMER NAME:
Statement number : 123456789
SIN : 123456789010

Metering Information		
Meter Number	Prev Rdg	Pres Rdg
123ABC456789		

Without actual meter reading

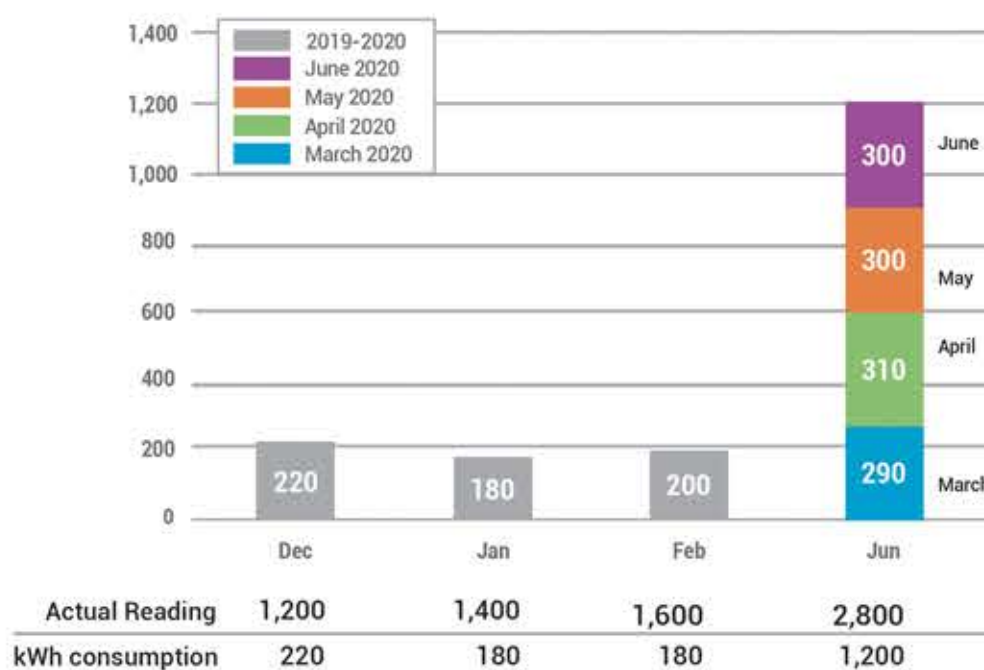
BRN : 12345678901 CUSTOMER NAME: JUAN DELA CRUZ
Statement number : 123456789
SIN : 123456789010

Metering Information				
Meter Number	Prev Rdg	Pres Rdg	Mult	Registered
123ABC456789	121.00	237.00	1.0	116 kWh

With actual meter reading

1. Your June 2020 bill reflects the actual meter reading of your consumption for March 2020, April 2020, May 2020, and June 2020.

The bar graph below shows actual consumption accumulated since February 2020 actual meter reading until the June 2020 actual meter reading. Below is an example of a typical 200 kWh residential household:



4. Only 1/4 of your Current Charges for June 2020 was due on June 30, 2020. The details are set out on page 3 of your June 2020 bill.

To ease your bills payment, there is no need to pay the remaining balance (A) in full:
1/4 of Remaining Balance (A): P 3,000.00
Due Date: Jun 30, 2020
ATM/Phone Reference Number: 0 123456789 1 0617 9
Meralco Reference Number : 0 123456789 1 200617 1 200706 2 2



2. In case you have received your March 2020, April 2020 and/or May 2020 estimated bills, you may disregard these bills as these have now been superseded by the June 2020 bill.
3. In case you have paid your March 2020, April 2020 and/or May 2020 estimated bills, these payments have been deducted from your June 2020 bill. You can validate the payments you made for March 2020, April 2020 and/or May 2020 on page 2 of your bill under the line "Applied Credits".

TOTAL ENERGY AMOUNT	547.90
Applied Credits	
Payment from cancelled charge	-361.37
TOTAL APPLIED CREDITS	-361.37
Total Bill	
TOTAL CURRENT BILL AMOUNT	186.53



5. The remaining 3/4 of your Current Charges is subject to an installment plan. If you consumed 200 kWh or lower based on your February 2020 bill, you are entitled to pay your bills falling due between March 1 to May 31, 2020 in six equal monthly installments. If you consumed 201 kWh or higher based on your February 2020 bill, you are entitled to pay your bills falling due between March 1 to May 31, 2020 in four equal monthly installments. Your first installment is due on July 15, 2020. You will receive a separate installment bill that is due every 15th of the month.
6. In case you have paid your March 2020, April 2020 and/or May 2020 estimated bill/s and you want to avail of the installment plan, Meralco will refund the payments to you at its Business Centers upon presentation of your proof of payment and proper identification or authorization. The refunded amount will then be treated as part of your unpaid balance and will be included in your installment plan.
7. In case your house was unoccupied and you received an estimated March 2020, April 2020 and/or May 2020 bill/s:
 - a. Your June 2020 bill has been adjusted to reflect your consumption based on the actual meter reading.
 - b. If you have paid your estimated March 2020, April 2020 and/or May 2020 bill/s, Meralco will refund any overpayment to you at its Business Centers upon presentation of your proof of payment and proper identification or authorization, or, if not claimed, the amount will be applied to your future bills.
8. You also have the option to pay your June 2020 bill in full. When paying through any of Meralco's payment partners, you may request for an updated ATM/Phone Reference Number or Meralco Reference Number through any of the Meralco touchpoints specified at the bottom of this page.

We hope that the above information will help clarify your concerns. If we can be of further assistance, please contact us through any of our touchpoints specified at the bottom of this page. We are committed to resolve your concerns at the soonest possible time.

Thank you.

Meralco Touchpoints:

Meralco Center, Ortigas Avenue, Brgy. Ugong, Pasig City, 1605 PH • Homes: (632) 16211 / Businesses: (632)16210 • www.meralco.com.ph



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